

# LH Online Engagement Team

We're so excited to have you join the LH Online Engagement Team! As part of this team, you'll play a vital role in the success of the LH Online services by engaging with the people attending our services. Online services work best when there is an active dialogue taking place around what is happening on the live feed. The goal of the Online Engagement Team is to contribute to and help facilitate that dialogue.

Because we want our online attendees to know that several individuals are interacting with them, you will be interacting with others under your own identity through your own accounts on the platforms we stream on. Think of yourself as a greeter in an in-person service. As such, please refrain from making statements on behalf of Lighthouse Church and instead make personal statements.

- What to say
  - I am excited for you...
  - I am praying for you..
- What not to say
  - We're excited for you...
  - We're praying for you..

## How to engage

- Responding to prompts from Lighthouse
  - As much as you're able to answer questions and interact with the comments posted by Lighthouse.
- Spark a conversation
  - Greet people as they connect and say Hi or check in from a location
    - "Hi, [First Name]!"
  - Interact with others
    - "That's a good point, [First Name]!"
  - Ask who can relate to what the pastor said.
    - "Amen! That's definitely the case for me. Anyone else?"
  - Be Creative
    - If you have any idea to start a discussion or keep a discussion going, run with it! And let us know how it went.

- Prayer

- If you see a request for prayer, pray for that request and respond to that person to let them know you're praying for them. Responses can vary from a simple statement to sharing what you are praying for a person in the same way you would out loud in person.
  - "I'm praying for you, [First Name]!"
  - "Jesus, I lift up this request to you and ask that you..."